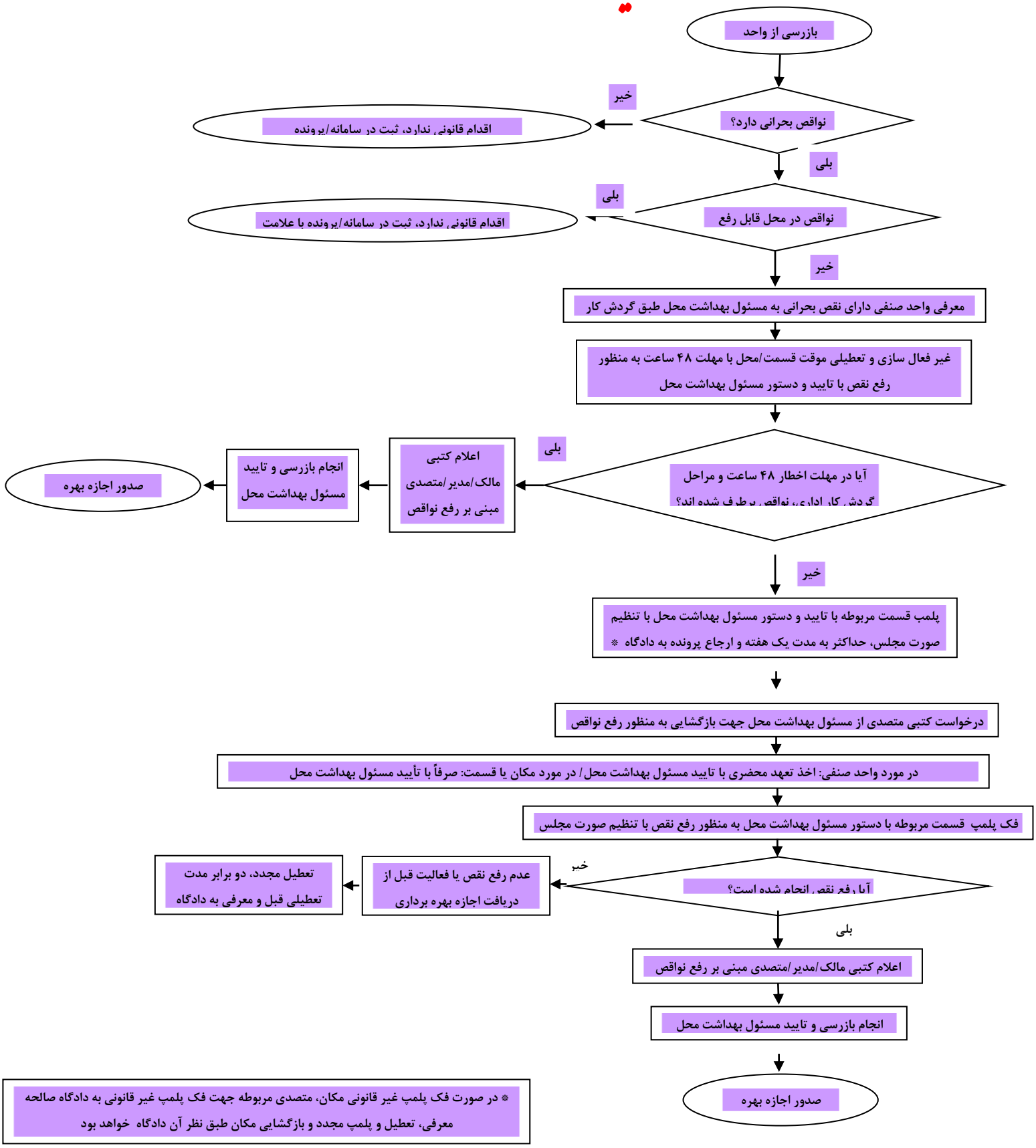# فرایند گردش کار نواقص بحرانی